MEMORANDUM

TO: WV Medicaid Providers

FROM: Cynthia Beane, MSW, LCSW

DATE: March 17, 2020

SUBJECT: Telehealth Modality

Due to the World Health Organization declaring Coronavirus disease (COVID-19) a pandemic, the West Virginia Bureau for Medical Services (BMS) is allowing all telehealth services listed in the BMS policy manual, and the temporary telehealth services approved during the COVID-19 pandemic, referenced in BMS release memos, to use live video conferencing or by telephonic service in the members home. Place of service 02 should be utilized on all billings. BMS will continue to monitor the situation and work closely with our state and federal partners gathering further information and directives and will provide further notification if an extension is received.